

APPLICATION FORM

To close or to significantly change opening hours of a branch surgery or outlying consultation facility

Practice:	Practice Networks
Address:	43 London Road, High Wycombe, Bucks HP11 1BP
Address of branch surgery:	Benjamin Road Surgery 22 Benjamin Road High Wycombe Bucks HP13 6SR
Current opening times:	See attached leaflet
Reasons for closure:	<p>Premises at Benjamin Rd are not suitable for the provision of Primary Care Services and there is little opportunity for sustainable development of the site. Alternative high quality and easily accessible Practice Networks premises are available at Cressex Rd and Lynton House.</p> <p>Specific reasons for closure include: Health + Safety issues at Benjamin Rd. Very poor parking at Benjamin Rd. Difficulties in access for pedestrians and via public transport at Benjamin Rd. Full-time opening at Cressex supports improved access for patients. Enhanced range of services at Cressex – Nursing skill-mix, Lady GP, phlebotomy, Ophthalmic clinics. Transition supported by Dr Allim’s presence and all other facilities at Lynton House. Primary care needs of local population - Developing a presence in Cressex/Castlefield/YMCA vs crowded over-doctored town centre. In line with PCT premises strategy to reduce the number of surgeries. Potential for PNW investment and premises development at Cressex.</p>
Number of individual patients (not consultations) seen during the previous year:	1715
No. of local residents registered with practice:	1804 Post code analysis demonstrated that the majority of patients live nearer to Cressex than Benjamin. The list growth profile also demonstrates increasing registrations from the Cressex population.

No. of appointments currently offered at the branch surgery:	48 plus emergencies
Proposed alternative arrangements for providing a service:	Patients can be seen at newly refurbished premises at Cressex Road. Excellent parking and public transport links. Meets all Health and Safety standards. Will be open five to six days per week.
Access	
What is the distance from branch surgery to the main surgery by the most practical route by public transport? By private transport? Public 3KM Private 3KM	
What is the normal travel time for the journey by public transport, by private transport? Public 15 minutes Car 5-10 minutes	
Is there a volunteer car service or similar? Would this service be able to support any extra demand if branch surgery not maintained? Yes – Dial-a-ride	
What pharmaceutical services are available? Would closure of the ranch surgery affect this provision? If yes, what alternative arrangements will be made for the collection or delivery of medication? There is no specific pharmacy service for Benjamin Rd. Improved access to local Pharmacy at Cressex with Turnpike Pharmacy and ASDA. Five days a week collection and delivery will be available from Cressex.	
What alternative GP surgeries are available, what is the distance to the alternatives and what transport facilities are available? There are 3 other well equipped surgeries less than five minutes walk away from Benjamin Road Surgery – Carrington House, Chiltern House Medical Centre and Priory Ave Surgery.	
Quality of care	
Is there disabled access to premises and movement within them? Is there adequate car parking? Benjamin Road – YES but problems with parking Cressex Road – YES	
Is there an adequate internal waiting area with enough seating to meet all normal requirements? Is there provision in reception area or elsewhere for patients to communicate confidentially with reception staff including over the telephone? Benjamin Road – YES, Seats up to 10 Cressex Road – YES, Seats up to 20	
Do clinicians have access to electronic records? YES	
Is there a properly equipped consulting room with adequate arrangements to ensure the privacy of consultations? YES	

<p>What arrangements are there for chaperoning if required? Limited under current arrangements but new system will have more staff available with skill-mix, including HCA to provide chaperoning</p>
<p>What tests and procedures can be undertaken? All standard GMS tests and procedures are provided at both sites</p>
<p>What arrangements are made for the sterilisation of equipment? From March 2007 will be using single use disposable equipment</p>
<p>What support staff are available to assist the doctor? At both sites there is a Practice Nurse and Receptionist. Also Practice Management and administration support from Practice Networks Hub in London Road. There are also clinical and administrative IT links with the Practice Networks Hub. Single site will improve support staff availability.</p>
<p>Are there toilets and washing facilities for patients and staff? Benjamin Road – Limited service Cressex Road – Recently refurbished services</p>
<p>Are the premises, fittings and furniture clean and in good repair, with adequate standards of lighting, heating and ventilation? Benjamin Road – less than adequate Cressex Road – good standards</p>
<p>What fire precautions are there? Full fire risk assessment carried out at both practices with action plans. Cressex Road is fully fitted with fire extinguishers, emergency lighting and signage.</p>
<p>Value for money</p>
<p>What rent is paid for the premises? How much does the practice receive for the premises in rent and rates reimbursement, cost rent or notional rent? What additional costs does the practice incur? Rent paid at Benjamin - £2,750/m, Notional rent £1,258/m Rent paid at Cressex - £2,750/m, Notional rent £883/m The practice incurs additional costs of staff travelling expenses and cost of transport records and equipment across the two sites.</p>
<p>What is the average number of consultations at each session at the branch compared with the main surgery? Average 12 consultations plus emergencies at both</p>
<p>What percentage of consultations seen at the branch require a second consultation at the main surgery to carry out further tests or examination and to be performed at the main surgery but not able to be performed at the branch surgery. 2% as spirometry only available at Cressex</p>

<p>What additional services would the practice provide making use of the time no longer spent at the branch surgery? Increased access through 5 days a week opening Nurse led chronic disease clinics Female GP sessions HCA phlebotomy Near patient testing Improved child health and antenatal care On site Ophthalmic services Enhanced prescription collection. Additional 'Enhanced Services' Internet access for appointments, prescriptions and new registrations</p>
<p>Are the main surgery premises capable of catering for the additional consultations that would result from the transfer of work from the branch surgery? YES and we plan to invest and expand in the near future</p>
<p>Other local factors</p>
<p>What is the population served by the branch surgery? Less than 100 patients within 1KM</p>
<p>What percentage of this population actually uses the branch and what percentage use the main surgery? Most patients use the main surgery at some stage. Only about 10% of the above population will use the branch surgery exclusively.</p>
<p>How many of the population served are housebound or carers? 70</p>
<p>How many have a chronic disease requiring regular monitoring? 510</p>
<p>Are there developments planned for the area (additional housing etc.)? Not at branch surgery. Major developments are on stream at Cressex.</p>
<p>What consultations have taken place between the practice and local registered patients? Informal discussions have been supportive of the proposed move and development at Cressex. The established patient group will give more formal feedback.</p>
<p>What actions would be taken to address any concerns raised? All concerns will be reviewed by the patient group and appropriate action taken to ensure that all patients have continued access to high quality primary health care.</p>
<p>Are there any linked relationships between the practice and other local health and social care services that might be affected by the application such as nursing and residential homes? NO</p>

Any other issues to support application:
See attached letter

For PCT use:

PEC consultation:

Date of response:

PPI contacted:

Date of response:

LMC support:

Date of response:

Parish Council:

Date of response:

Neighbouring PCTs:

Date of response:

Overview & Scrutiny Committee:

Date of response: